

CUSTOMER COMPLAINT FORM

Date of receipt of complaint:			
Way of complaint receipt:	Phone number	E-mail	Site visit

Customer name:	
Conduct info:	

Complaint subject:

Company:

Services:

Deal:

Other:

Analytic description of the fact (dates, people etc):

Complaint receiver (name, signature):

Way of complaint managing	Accepted	Rejected
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Answer to the customer:

Answering date:

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